



MAIL MIGRATION

Background: A Growing Need for Consolidation

Client Overview

Our client is a leading mid-sized technology solutions provider that needed to migrate from multiple tenants to a unified Microsoft 365 environment. The existing setup involved a mix of IMAP and PST formats across different user tiers, resulting in operational inefficiencies and increased management overhead.



The Challenge: Data Volume, User Diversity, and Migration Strategy

- The project posed several challenges:
- Migrating a total of 5 TB of data across diverse user tiers:
 - 300 Business Basic, 300 Business Standard, 100 E3, and 200 Business Premium.
- Handling large data volumes per user: 2 GB IMAP and 20 GB PST.
- Providing timely and gradual migration with zero downtime for business-critical users.
- Completing the migration for 800 users within 6 months while accommodating complex setups.



The Solution: A Phased and Tailored Approach

- To address these challenges, FourD implemented a robust tenant-to-tenant migration strategy:
- Cutover Migration: Migrated 800 users in a phased manner to minimize disruption.
- Patch Migration: Used this method to handle high-priority or complex migrations, assuring accuracy and speed.
- Utilized specialized tools to migrate IMAP and PST data to Microsoft 365.
- Conducted thorough pre-migration assessments to identify risks and optimize the process.
- Provided ongoing user support and training to ensure a smooth transition.

The Results: A Unified, Scalable Environment

- Successfully migrated 900 users to a consolidated tenant with zero data loss.
- Achieved hassle-free migration of 5 TB of data, ensuring business continuity.
- Improved operational efficiency by reducing IT overhead and centralizing user management.
- Enhanced user experience with bespoke support for Business Basic, Standard, E3, and Premium tiers.
- Positive client feedback for the streamlined process and minimal impact on day-to-day operations.